

Care Matters Advisory Group Meeting 24th Feb 2023 - Final

Attendees: Wendy Brenkley via ZOOM (Complex Care Network), Helen Smith via ZOOM, (Parent 2 Parent), Christine Zander – Campbell (Supporting Families), Courtney Naera (Independent), Lianne Clarke (SAMS Lead Care Matters Facilitator), Dr. Carey – Ann Morrison (CEO – SAMS), and Tina Lincoln (Care Matters Development Manager and Secretariat Support – Care Matters),

Apologies: Andrea Crutchley (Independent), Katrina Fletcher (Carers NZ), and Janine Hoete-Thornton (CCSDA).

Opened with Karakia at 10.15 am.

General Update

Introductions and reconnect (everyone)

Updates

- General Updates
- Updates from organizations and Independents

Concerns with lack of understanding of EGL with Education, how to use a personal budget (misinformation from social media platforms), Highlighted Carer Action Plan, and Highlighting 'Mahi Aroha' strategy and possible impact on care Matters work.

Current Position:

From September 2015 – May 2022 we had 3865 workshop participants and 257 workshops throughout New Zealand. This equates to an average of 15 attendees per workshop. We have also facilitated 44 Kitchen Tables around New Zealand from Sept 2019 – May 2022.

The Covid – 19 pandemic and natural disasters have had some challenges; however, we have been agile and provided some online learning opportunities through ZOOM from the requests from Families and Whanau.

We continue to note that face-to-face information sharing is estimated to be 14 times more effective than other forms of communication and the benefit of having one person attend a face-to-face session can positively impact an entire family/personal network.

Overall Care Matters participants consistently give workshops a high satisfaction rating (for this reporting period we currently have 99% of participants rating Care Matters workshops between good to excellent).

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Update - Summary of Care Matters results and achievements (Tina Lincoln)

At the current time, we are tracking to complete of all 37 workshops and 15 Kitchen Tables for the 2022 – 2023 contract round.

We continue to have a positive relationship with our contracts Manager from Whaikaha.

The Advisory Group was provided with a summary of results from:

- Care Matters Reporting Summary annual report September 2021 – August 2022, and quarterly report from 1st Sept – 30th Nov 2022 including stats and analytics.
- Draft work plan for 2023 -2023, including a request from the Care Matters Advisory Group for a five-year contract.
- E-Leadership Group has some new members from Families and Whanau in the Enabling Good Lives sites and interested regions.
- Resource update to date

Resource Update

Development of new resources, year-to-date including Sept 2022 – YTD

P2P

Welfare Guardianship and PPPR are with the creator team and are expected to be live on the Care Matters Website soon.

Education – rights and framework approach and IEP refresh will be a visual document with a lobbying approach to support parents with practical information. This is in the final stages and will be completed soon.

SAMS

Enabling Good Lives – resources have been developed and will be updated on the Care Matters Website soon.

Resource Development – an endorsement from Advisory Group:

The Advisory Group was presented in February 2023 with ideas from SAMS, Parent 2 Parent, and additional ideas from E- Leadership and the Advisory Group and their networks.

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SAMS

NASC Resource to include understanding NASC in the context of Enabling Good Lives – skills and tools. Endorsed with additional information from the E- Leadership group to be included.

Understanding Whaikaha – Your rights and what to expect. **Endorsed.**

Additional suggestions will be brought to the August 2023 Advisory Group meeting for consideration.

P2P

Wellbeing – ideas peer to peer potentially with video (tip sharing with a focus on inspiring others earlier in their journey). **Endorsed** by Advisory Group.

Exploring more on Enabling Good Lives Vision/ practical steps.

Parked at the request of the Advisory group as there have been resources created from Care Matters SAMS endorsed last year by the Advisory Group. These will be shared with the Advisory Group when they have been uploaded on the Care Matters website.

Siblings – older siblings, approach including succession planning, practical tools, coping with change, and Welfare Guardian and EPOA. Feedback; Consider including the Enabling Good Lives approach. **Endorsed** by Advisory Group.

Individualized Funding budgets and being creative with boundaries.

Feedback: Suggestions to make it broader to include all budgets.

The Advisory Group suggested further conversations on Enabling Good Lives in the context of budgets. Also, to look at what resources we have around vision planning, Individualised Funding, and Enhanced Individualised Funding.

Parked and continued discussions for the August Advisory Group meeting scheduled for August 2023.

Advisory Group Additional Discussions.

Uplifting Care Matters profile and advertising. Suggested add-ons to include cultural perspectives. Perhaps social media, e.g. pop-ups for constant messaging.

Mahi Aroha – Carer Strategy due for renewal this year. Care Matters Priorities – suggest we give feedback and a draft be developed and circulated to the Advisory Group for comment. Carey-Anne Morrison to draft.

Action.

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Action.

Individualized Funding budgets and being creative with boundaries.

Continued discussions for the August Advisory Group meeting scheduled for August 2023.

Next meeting to discuss Advisory Group Membership and succession planning. Refer to the Terms of reference – attached.

Closed with Karakia at 1.30 pm.

Next Meeting Date:

Thursday the 9th of August 2023, 10 am – 3 pm, in Palmerston North (venue TBC). Face to face and/or ZOOM.